LEADERSHIP | GOVERNANCE | CHANGE

Experience behind the advice.

Five examples from Jeramy's earlier executive and sector roles. These outcomes were achieved with teams, colleagues, members and partners and inform the consulting support he offers today.

01 Connecting funding and operations

Scope / Disability Services Australia

$15M+ in unclaimed revenue recovered

Challenge	Funding receipts, payroll and service delivery did not align.
Contribution	Across three recovery projects, Jeramy worked with managers and finance colleagues on contracts, claims, participant funding, payroll and rosters.
Outcome	More than $15 million recovered, including funds that helped resolve a $10 million shortfall. The figures overlap and are not additive.
Relevance	Connect financial evidence with operational reality to identify gaps and priorities.

02 Maintaining trust through integration

Multicap

95% staff retention following a six-month integration

Challenge	A service needed to join a larger regional operation while maintaining continuity.
Contribution	Jeramy maintained a visible presence with teams, supported service and systems integration, and reported to a joint board subcommittee.
Outcome	The six-month integration achieved 95% staff retention, with clear reporting supporting oversight.
Relevance	Bring people through change with visible leadership and clear accountability.

03 Turning system barriers into action

SDA Alliance

$100M+ in outstanding payments recovered by members

Challenge Recurring payment barriers affected member organisations.

Contribution Jeramy worked with members and government on barriers, escalation pathways, guidance and training.

Outcome Sustained collective work helped members recover more than $100 million in outstanding payments.

Relevance Connect evidence with decision-makers and follow through on action.

04 Leading people through uncertainty

Scope

18-24 months of service stabilisation

Challenge A restructure needed to account for customer complexity, service risk and leadership capability.

Contribution Jeramy helped reshape implementation, worked with managers and teams, and strengthened reporting, processes and leadership confidence.

Outcome Services experienced improved safety and efficiency, fewer incidents and greater team stability over 18-24 months.

Relevance Understand the pressure and equip leaders to turn change into action.

05 Building growth through local trust

Anglicare

20%+ increase in funding utilisation over 24 months

Challenge Regional services needed stronger relationships and pathways to expand access.

Contribution Jeramy rebuilt community relationships and supported rural clinical service growth.

Outcome Funding utilisation increased by more than 20% over 24 months. The service base was approximately 3,500 at his departure.

Relevance Align services with local needs and build sustainable growth.